

Acer X960 English Operating System Version 903 Update Notification

To check the operating system language and version on your phone:

Tap *Start > Settings > System Tab > System Information*; expand *Software* to see the *Language* and *Minor version* information.

Supported language: WWE (English)

Do not try to upgrade from a different language; otherwise you will get the "OS image is NOT compatible with this hardware" error message.

Update file name:

EUU_ACER_X960_WWE_A147_030_0903_62AC1A81.exe

Installation:

Before updating:

- The update will erase all your personal information, any contacts stored on your phone and any programs you have installed. Please back up all necessary data to a PC before updating.
- You will need a PC with Windows XP (Service Pack 2 or above) or Windows Vista to complete the update.
- Disable any firewalls before updating.
- Ensure Microsoft ActiveSync 4.5 (on Windows XP) or Windows Mobile Device Center (on Windows Vista) is installed on the PC.
- Make sure your phone's battery is more than 30 percent charged.
- If you have an SD card inserted, please remove it.
- Connect your phone and PC via the USB cable. Ensure communication is established.
 - If you experience any problems synchronizing your phone with ActiveSync, you can tap *Start > Settings > Connections Tab > USB to PC* and disable **Enable advanced network functionality**.

Updating the operating system

- Double-click the .exe file and follow the onscreen instructions to complete updating the operating system.
- The installation will take 20 to 30 minutes. Please do not unplug or switch off your phone, or interrupt the process in any way.